Review of: "Chatbots: A review of their potential applications in library services"

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Potential competing interests: No potential competing interests to declare.

The language of manuscript is poor and grammatically it is very weak. At many instances, the author(s) have given statements without citing any document. Though, the authors attempted to structure the manuscript like a research paper giving headings like review of literature, objectives, methodology, findings, in fact, it is simply a review article indeed. Research component is involved nowhere.