

# Review of: "An Explorative Review of Artificial Intelligence Software (Chatbot) Impact on Education System"

Krešimir Rakić<sup>1</sup>

<sup>1</sup> University of Mostar

**Potential competing interests:** No potential competing interests to declare.

The article presents an overview of the interesting topic of the application of chatbots, as a tool of artificial intelligence, in the field of education. To improve the quality of the work, it is necessary to improve the introductory part through a more comprehensive presentation of the history of the development of chatbots and the part related to related works and research with the inclusion of a larger number of references, which will give the work more scientific weight. The part where the methodology is described needs to be expanded, and the research strategy, determination of the sample, method of data collection, analysis, and interpretation should be stated. The obtained results should be presented in a more concrete way, which will also include concrete recommendations on how educators and policymakers can overcome challenges and use the opportunities that AI brings to education.