

Review of: "Instructional Immediacy and Online Course Satisfaction during the COVID-19 Pandemic in Malaysian Higher Education: Mediation Analysis of Perceived Learning"

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Potential competing interests: No potential competing interests to declare.

Introduction

The work is interesting because the author of this work was able to articulate the variables of this study. The presentation of the variables was sequential and the thought of the author was also well presented. The problem of the study was identified, the aim and the significance of the study were well presented but objectives of the study were not specifically presented.

Theoretical Framework

The two theories (Transactional Distance Theory and Social Presence) that were employed in the study were appropriate for the study. The author presented that past literature had link the theories with variables but the author needs to present the relevance of the theories to the work.

Hypotheses

The hypotheses should be carefully reviewed; especially H1 in order to avoid confusion

Sampling Procedure and Data Collection

The author needs to reveal the strata and the proportion used for selecting the sample size of 374 postgraduate students of the private universities in Selangor, Malaysia.

Discussion

The author needs to understand that the purpose of the study deals with relationship and not influence as shown in the Discussion that "The study investigated the influence of instructor immediacy behavior on course satisfaction in an online learning setting.

It is better to use mediation instead of Impact and effect. This impact - (this can be removed), however, is partially mediated by perceived learning. The findings support this mediation effect - (this can be removed), which is consistent with the hypothesis. Possible explanations for this include the idea that effective- (this can be removed) immediate behaviors improve students' perceptions of learning and course satisfaction.

The statement that "the finding indicated that recognizing and confirming students' personal and professional obligations; providing timely and accurate information while using rich media" was inferred. It was not part of the findings.

Finally, the author will have to consider the use of words:

Examples:

1. "Countries continue to be locked down"

It is better to state that;

Entries into countries were locked.

2. The COVID-19 epidemic has caused serious difficulties for global higher education communities and they are forced to begin teaching and learning virtually (Kim & Kim, 2021a).

It is better to state that;

COVID-19 epidemic has caused serious difficulties for higher education communities globally which led to making teachers and learners to be involved teaching and learning using virtual classes (Kim & Kim, 2021a).

If the above corrections can be effected in the manuscript, then the study should be accepted.

Thank you.