

Review of: "A Comprehensive Examination of the Practice of Outsourcing within the Framework of International Business in the Contemporary Era of the 21st Century"

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Potential competing interests: No potential competing interests to declare.

This paper tried to develop a comprehensive knowledge of the impacts and challenges of outsourcing on developing and developed countries. In this respect, it was found valuable. However, significant work needs to be done to improve the quality of the paper.

1. The introduction section should indicate deficiencies in studies and advance the significance of the study before the purpose statement. Adding these points clarifies the position of the study.
2. Since the study was descriptive in nature, no specific methodology was used in this paper. However, it is recommended to briefly mention sources, keywords, and a time interval that may be used to develop the paper. The methodology can appear in the introduction section or after the introduction section by creating a methodology section.
3. Section 2 (The Comprehensive Analysis of Outsourcing) discussed Information Technology Outsourcing (ITO) and Business Process Outsourcing (BPO). It is recommended to create second-level headings (2.1 and 2.2) to develop detailed explanations of ITO and BPO. In addition, several paragraphs should be developed to talk more about each component that constitutes ITO and BPO.
4. Section 2.1 (The Impact of Outsourcing on Developing Countries) mentioned the improved employment opportunities in relation to the gig economy. Section 2.1 should be written as Section 3. In addition, the author should discuss not only employment opportunities, but also increased wages, improved working environments, reduced poverty and inequality, improved foreign investments, improved access to skills, and so on.
5. Section 2.2 (The Impact of Outsourcing on Developed Nations) talked about the benefits of outsourcing (e.g., cost reduction, efficiency, agility, speed, innovation acquisition of new technology, personnel) and some costs. Section 2.2 should be written as Section 4. In addition, the author should divide the paragraph and give a detailed explanation for each point. Furthermore, Table 1 should be updated and provide more comprehensive data because Spain's data only partially support developed nations' trends.
6. Section 3 (Challenges Associated with Outsourcing) discussed challenges of outsourcing (e.g., (1) deviation from the clients' original task specifications, (2) low-quality and late deliveries, (3) decisions on R&D outsourcing, (4) the management of deadlines, (5) risks of unforeseen factors, including natural disaster, political turmoil, and armed conflicts, (6), the loss of project controls, (7) time zone disparities, cultural diversity, and linguistic barriers, (8) the cultivation of agility and flexible work environments). Section 3 should be written as section 5. The author should

create several paragraphs so that each paragraph discusses each of the eight points in detail. This should improve the information quality and readability of this section.

7. Although the end of section 3 briefly mentioned the conclusion of the study, the author should provide a separate conclusion or general discussion section (Section 6). In the section, the author should discuss (1) the conclusion of the paper, (2) managerial implications, (3) theoretical implications, (4) limitations of the study, and (5) the direction of future studies.
8. Please include more recent references to your work.